
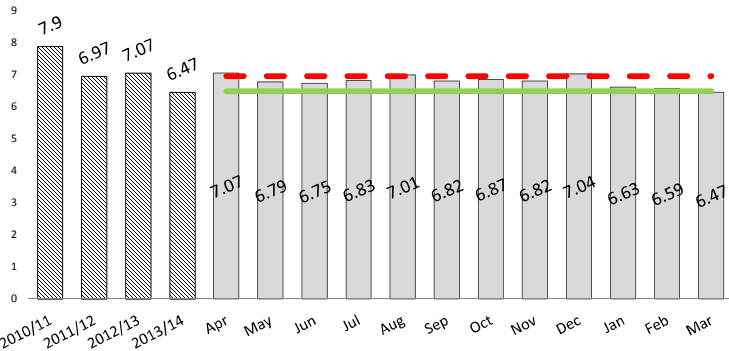
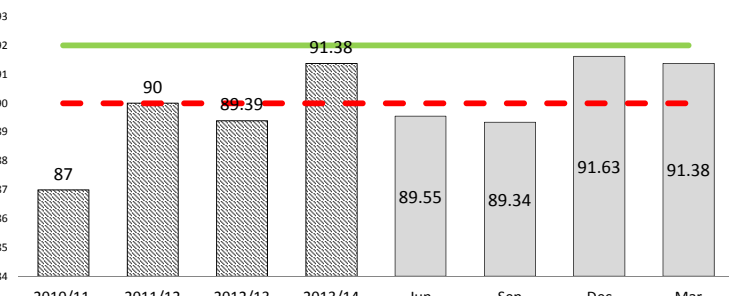

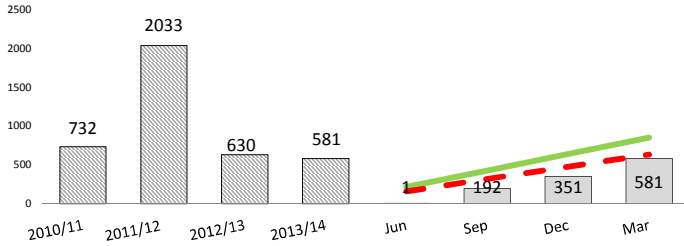
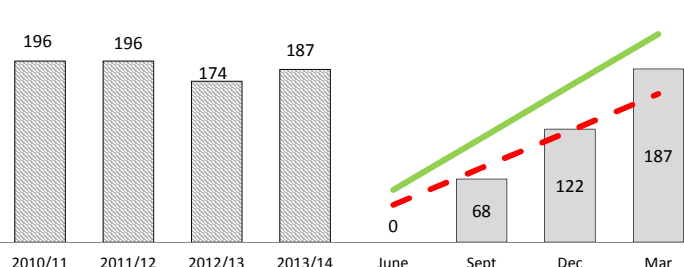

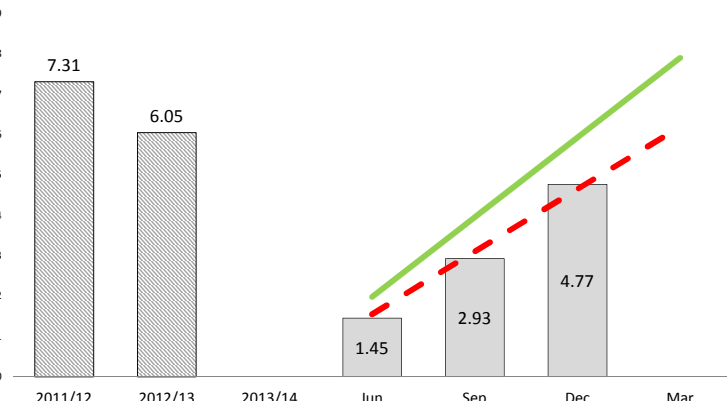
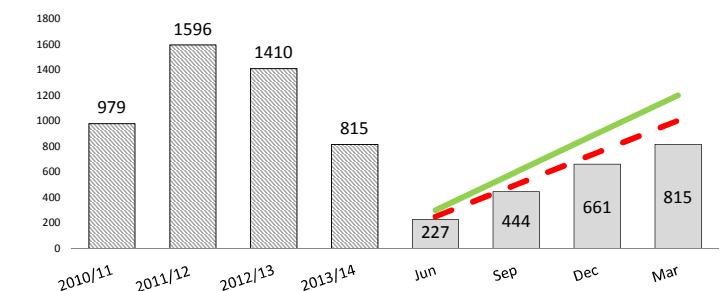
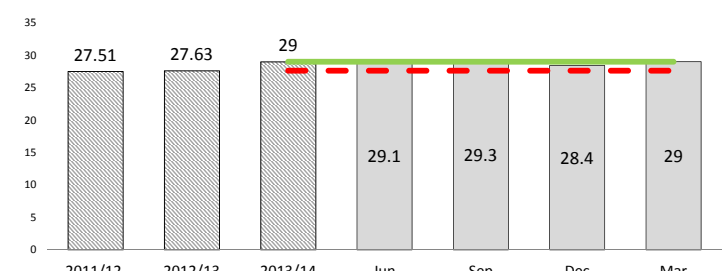


Description			Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)
	One Tower Hamlets							
Percentage of LP07 or above Local Authority staff that are women (%) Measured in: % Good Performance: Higher	% of staff that are LP07 or above that are women 		50.0	48.28	50.0	48.28	AMBER	
Performance on this measure has risen by 2.94 percentage points in 2013/14 compared to 2012/13. This is now only 0.72 percentage points below target. Work will continue through the Workforce to Reflect the Community Action Plan, with the aim of reaching our target next year. It should be noted as this group is fairly small, minimal changes can have a significant impact in percentage terms. As reported previously, several actions have been put in place to increase the proportion of women in posts graded LP07 and above, including: -Recruitment target to be set and monitored by People Board for the Council as a whole -Workforce planning and succession planning embedded across the organisation -Navigate initiative used as a platform to increase representation of women into more senior positions.								
Percentage of LP07 or above Local Authority staff that are from an ethnic minority (%) Measured in: % Good Performance: Higher	Percentage of earners that are LP07 or above of LA staff that are from an ethnic minority 		30.0	23.05	30.0	23.05	RED	
Performance for this measure has dropped slightly, by 0.86 percentage points in 2013/14 compared to 2012/13. This figure is now 6.95 percentage points below stretch target. Actions being taken to increase the percentage of LP07+ staff who are from an ethnic minority include: - Implementation of the Talent Management Programme – Navigate Initiative -Local targets set within directorates -Monitoring of progression of BME groups -BME staff focus groups and Snr Manager (HOPS) sponsorship of the BME Staff Forum -Targeted development for BME staff in PDRs to develop skills for progression - Exploring the need to implement Positive Action Schemes to increase representation.								
Percentage of LP07 or above Local Authority staff who have a disability (excluding those in maintained schools) (%) Measured in: % Good Performance: Higher	Percentage of earners that are LP07 or above of LA staff that have a disability 		5.8	6.34	5.8	6.34	GREEN	
Performance for this measure has risen by 0.85 percentage points in 2013/14 compared to 2012/13. This is now 0.84 percentage points above target. This has been achieved by work under the Workforce to Reflect the Community Action Plan and the Time to Change pledge.								

Description		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)																																		
<p>Number of working days/shifts lost to sickness absence per employee</p> <p>Measured in: Number (the aggregate of working days lost due to sickness absence divided by the average number of FTE staff) Good Performance: Lower</p>	<p>Number of working days/shifts lost to sickness absence per employee</p>  <table border="1"> <caption>Sickness Absence Data</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>1.9</td></tr> <tr><td>2011/12</td><td>6.97</td></tr> <tr><td>2012/13</td><td>7.07</td></tr> <tr><td>2013/14</td><td>6.47</td></tr> <tr><td>Apr</td><td>7.07</td></tr> <tr><td>May</td><td>6.79</td></tr> <tr><td>Jun</td><td>6.75</td></tr> <tr><td>Jul</td><td>6.83</td></tr> <tr><td>Aug</td><td>7.01</td></tr> <tr><td>Sep</td><td>6.82</td></tr> <tr><td>Oct</td><td>6.87</td></tr> <tr><td>Nov</td><td>6.82</td></tr> <tr><td>Dec</td><td>7.04</td></tr> <tr><td>Jan</td><td>6.63</td></tr> <tr><td>Feb</td><td>6.59</td></tr> <tr><td>Mar</td><td>6.47</td></tr> </tbody> </table>	Year	Value	2010/11	1.9	2011/12	6.97	2012/13	7.07	2013/14	6.47	Apr	7.07	May	6.79	Jun	6.75	Jul	6.83	Aug	7.01	Sep	6.82	Oct	6.87	Nov	6.82	Dec	7.04	Jan	6.63	Feb	6.59	Mar	6.47	6.5	6.47	6.5	6.47	GREEN	↑
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<p>Customer Access Overall Satisfaction (telephone contact)</p> <p>Measured in: % Good Performance: Higher</p>	<p>Customer Access Overall Satisfaction</p>  <table border="1"> <caption>Customer Access Satisfaction Data</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>87</td></tr> <tr><td>2011/12</td><td>90</td></tr> <tr><td>2012/13</td><td>89.39</td></tr> <tr><td>2013/14</td><td>91.38</td></tr> <tr><td>Jun</td><td>89.55</td></tr> <tr><td>Sep</td><td>89.34</td></tr> <tr><td>Dec</td><td>91.63</td></tr> <tr><td>Mar</td><td>91.38</td></tr> </tbody> </table>	Year	Value	2010/11	87	2011/12	90	2012/13	89.39	2013/14	91.38	Jun	89.55	Sep	89.34	Dec	91.63	Mar	91.38	92	91.38	92	91.38	AMBER	↔																
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<p>The target for 2013/14 has been met as the final year figure is 6.47, which is marginally below the 6.5 target. Short term absence in particular has fallen from 3.53 to 2.95 while long term sickness absence has remained constant at around 3.6 days lost per employee. Sickness within each directorate has fluctuated very marginally with no significant increases or decreases. Directorates continue to focus on sickness and interventions such as training for managers, participation in local sickness management boards and the provision of detailed reports are on-going.</p> <p>Actions undertaken which helped to achieve the target include:</p> <ol style="list-style-type: none"> 1) Staff who reach certain trigger levels are asked to produce medical certificates on their first day of absence 2) Robust monitoring is in place. Service Heads with highest levels of sickness absence are required to attend PRG to explain how they will reduce absence in their teams. Corporate and Directorate Absence Management Panels to be established. 3) The Council invested in activities to promote health and wellbeing. 																																									
<p>Although the final quarter performance was marginally below stretch target, overall customer satisfaction has remained consistent over the last three years despite pressure on resources. Development work will continue to focus on maintaining high standards of customer care and on call resolution at first point of contact as key drivers of satisfaction.</p>																																									


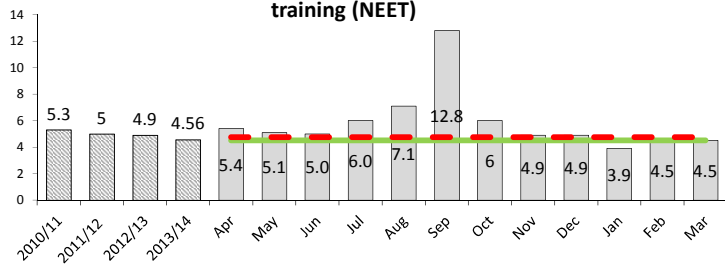
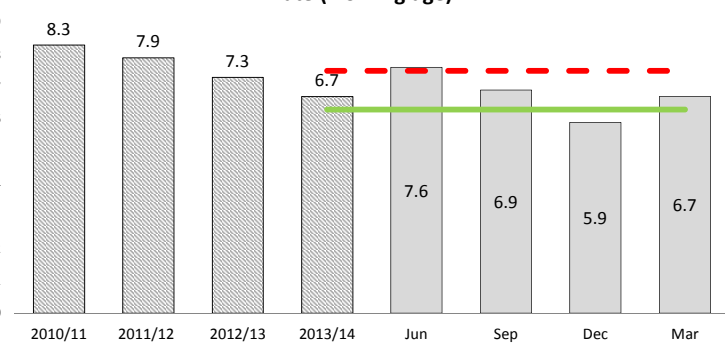
Description		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)																		
Great Place to Live																									
<p>Number of affordable homes delivered (gross)</p> <p>Measured in: Number (the sum of social rent housing and intermediate housing - low cost home ownership and intermediate rent) Good Performance: Higher</p>	<p>Number of affordable homes delivered (gross)</p>  <table border="1"> <caption>Number of affordable homes delivered (gross)</caption> <thead> <tr> <th>Year/Period</th> <th>Delivered</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>732</td></tr> <tr><td>2011/12</td><td>2033</td></tr> <tr><td>2012/13</td><td>630</td></tr> <tr><td>2013/14</td><td>581</td></tr> <tr><td>Jun</td><td>1</td></tr> <tr><td>Sep</td><td>192</td></tr> <tr><td>Dec</td><td>351</td></tr> <tr><td>Mar</td><td>581</td></tr> </tbody> </table>	Year/Period	Delivered	2010/11	732	2011/12	2033	2012/13	630	2013/14	581	Jun	1	Sep	192	Dec	351	Mar	581	850	581	850	581	RED	↓
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<p>Performance for Quarter 4 is well above the quarterly target, with 230 units of affordable housing being produced during January to end March 2014. Total delivery of new build affordable units represents 65% of the stretch target for 13/14, lower than the 839 forecasted in Q3, however a total of 4,076 affordable homes will be delivered against the Mayoral target of 4,000. A large number of schemes had slipped from Quarter 3 into Quarter 4, but almost as many units have just missed their 31st March deadline and will now complete in the first quarter of next year. Once again, one of the causes appears to be delays in utility connections and highways works. The largest scheme which has been delayed is Gladstone Place, with 117 units. However, the delayed schemes are almost all due to complete in April or early May 2014. A total of 237 more units due to complete before mid-May, bringing total delivery of new build affordable homes from April 2013 – May 2014 to 818 units. Tower Hamlets has a strong track record of housing delivery and continues to provide among the highest number of affordable homes in the country.</p>																									
<p>Number of social rented housing completions for family housing (gross)</p> <p>Measured in: Number (a count of the number of affordable housing - local authority, housing associations, and co-operative tenants. Family housing is 3 bedrooms or more) Good Performance: Higher</p>	<p>No of social rented housing completions for family housing (gross)</p>  <table border="1"> <caption>No of social rented housing completions for family housing (gross)</caption> <thead> <tr> <th>Year/Period</th> <th>Completions</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>196</td></tr> <tr><td>2011/12</td><td>196</td></tr> <tr><td>2012/13</td><td>174</td></tr> <tr><td>2013/14</td><td>187</td></tr> <tr><td>June</td><td>0</td></tr> <tr><td>Sept</td><td>68</td></tr> <tr><td>Dec</td><td>122</td></tr> <tr><td>Mar</td><td>187</td></tr> </tbody> </table>	Year/Period	Completions	2010/11	196	2011/12	196	2012/13	174	2013/14	187	June	0	Sept	68	Dec	122	Mar	187	225	187	225	187	AMBER	↓
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<p>The quarterly and annual figures for production of family housing are within our bandwidth target figures. Family rented units currently total 187, 83% of the upper target. Scheme slippages due to utility connections, highways works and other delays have resulted in reduced delivery against the forecast at Q3 of 242 units. Total delivery of social and affordable family rented units represents 39% of total affordable homes delivered ending March 2014 and 48% of total rented housing delivered. An additional 70 rented family homes are forecasted for delivery by May 2014, bringing total delivery from April 2013 – May 2014 to 257 rented family units delivered.</p>																									


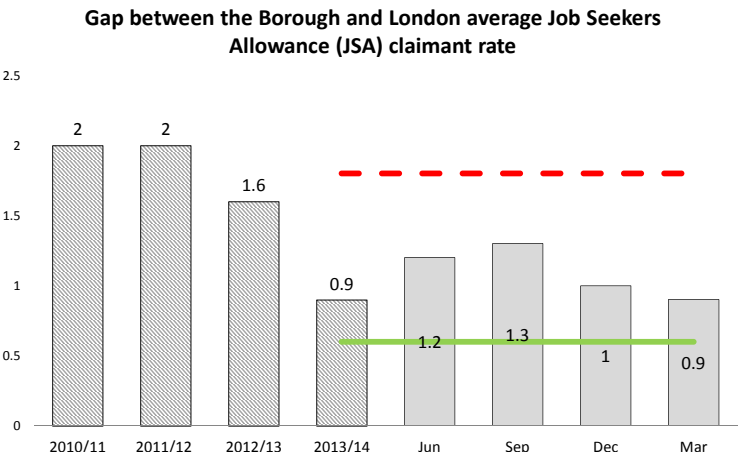
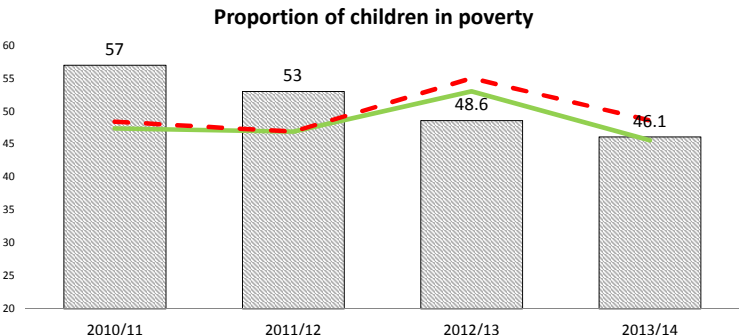
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<p>The number of households who considered themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.</p> <p>Measured in: The number of cases assisted through successful casework intervention divided by the number of thousand households in the local authority area. Good Performance: Higher</p>	<p style="text-align: center;">Homelessness Prevention</p> 	8	[end-June]	6	4.77	AMBER	↑
<p>Due to a data collection and verification time lag, Q4 data for the P1E return will be available end of June 2014.</p> <p>At Quarter 3 reporting period, the rate was 4.77 against a stretch target of 5.93 - the stretch target was missed but performance is within the minimum standard. There were 520 homelessness preventions in Q3. There is a severe shortage of affordable private sector properties available to homeless households as an alternative to pursuing a statutory homeless application and the problem is increasing. Consequently, our ability to prevent homelessness by securing an alternative tenancy has diminished immensely. We are about to improve the incentive provided to landlords so they will let their admittedly small number of properties available at, or close to, Local Housing Allowance levels via the Council to one of our customers rather than let them to a member of the general public. This will be for a finite period to see if there is any improvement in supply and a subsequent improvement in homeless preventions. It is envisaged that performance will improve within the next couple of months and we will meet this year's target</p>							
<p>The number of overcrowded families rehoused, lets to overcrowded households</p> <p>Measured in: Number (count of lets to overcrowded housing applicants and tenants of CHR partner landlords lacking one or more bedrooms) Good Performance: Higher</p>	<p style="text-align: center;">Lets to overcrowded families</p> 	1200	815	1200	815	RED	↓
<p>As the total number of lets this year was not as high as in previous years (1,757 as opposed to an average of 2,440 in the previous years), the actual number of lets to overcrowded households had a consequential reduction to 815. As forecasted, this measure would have also been affected by an increasing number of offers to non-priority cases and the 10% target set for Band 3 applicants (who are adequately housed) under the Council's lettings plan. The impact of reduced number of lets to overcrowded families could be mitigated by revising the target lets set for Band 3 applicants. The number of lets in 14/15 is likely to increase as a greater number of new build homes is expected to be handed over. However, performance against this measure has continued to remain strong with a total of 4,870 overcrowded households housed from April 2011 against a Mayoral target of 1,000 lets to overcrowded households per year, achieving an average of 1,218 lets p/a.</p>							
<p>Percentage of household waste sent for reuse, recycling and composting</p> <p>Measured in % Good performance: Higher</p>	<p style="text-align: center;">Percentage of household waste sent for reuse, recycling & composting</p> 	29	29 (provisional)	29	29 (provisional)	GREEN	↑
<p>Outturn currently provision, the final outturn will be available in September following the completion of the validation process. Current provisional figures suggest that the Council will meet the 29% stretch target. Tower Hamlets has the second highest reported dry recycling rate in inner London. Improvements made this year at the Reuse and Recycling Centre have doubled the recycling rate of the site. Loads of contaminated dry recycling have declined by 18%. When materials recycled from energy recovery processes are included, the total household recycling rate is 36%. The Council aims to increase household recycling recovered through community education and outreach activities, and by working in partnership with Veolia to deliver continuous service improvements.</p>							

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	— Stretch Target	- - Standard Target						
<p>Level of street and environmental cleanliness - litter (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - Litter</p>		1	1.9	1	1	AMBER	↔
<p>The final outturn has remained consistent at 1.9% over 12/13 and 13/14. The previous Tranche survey results displayed a positive result within our parks and open spaces meeting the stretched target. There were in total 33 grade A's and B's for litter across the selected recreation areas that were surveyed with no failures (grades C's and D's).</p> <p>The reason for not being in line with the stretched target was due to increased residential densities and positive economic growth in areas, such as street markets, placing additional strains on the Council's cleansing requirements. However with the introduction new communication channel such as FIFIL and QR technology we aim to provide a more rapid response to clearing rubbish and more effective usage of resources such as more sweeping where needed in order to improve litter levels in 2014/15.</p>								
<p>Level of street and environmental cleanliness - detritus (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - detritus</p>		2	2.4	2	3.6	AMBER	↑
<p>The final outturn for 13/14 is 2.4%, which shows a positive continual downward trend from last year's outturn of 3.6%. We are 0.4 percentage points off the stretched target due to poor weather conditions that we have had this year especially when Tranche 3 was carried out. Moving forward we plan to improve the level of detritus via a stronger contract management focus on detritus, tackling hot spot areas where it is more needed. Tower Hamlets is already in the top quartile (London Councils based on 25 borough returns) for detritus and is one of the best performing boroughs in London. The targets set are stretching as this cleansing element is subject to short term pressure due to local events, variations in weather conditions (and therefore footfall) and the growing population and commercial density in the Borough. Deep cleansing activities and related promotional activity will have a positive influence, and in particular should improve resident perceptions of cleanliness. Since the Tidy Britain monitoring methodology for this indicator is based on random sampling through-out the Borough the hot spot targeting approach of the deep cleaning initiative, whilst effective at the target localities, may not be picked up by the performance measure.</p>								


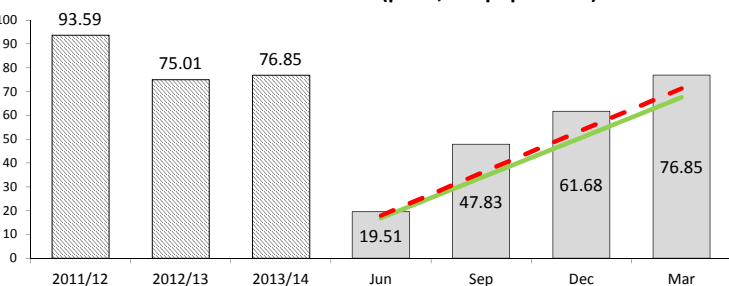
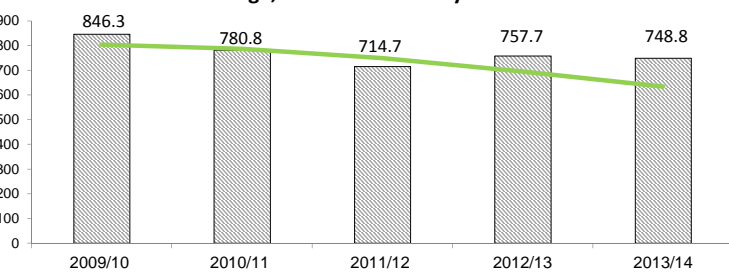
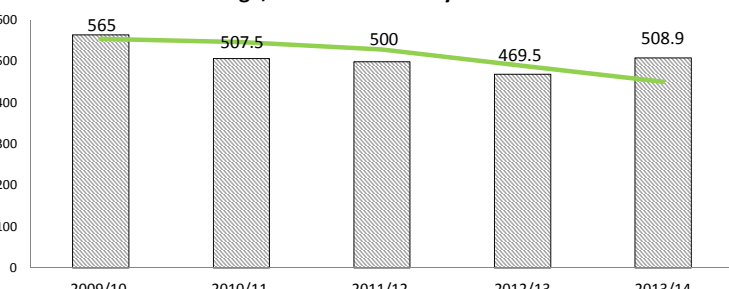
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	— Stretch Target	-- Standard Target						
<p>Improved street and environmental cleanliness - graffiti (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness -Graffiti</p>		6	6.2	6	3	AMBER	↑
<p>The final outturn for 13/14 is 6.2%, which shows a positive continual downward trend from last years outturn of 8.8%. The stretched target was only marginally missed with the last survey recording a significant improvement, scoring 3.</p> <p>Extra resources were allocated to reduce defacement via the Mayor's Accelerated Delivery Programme, which started in June. Continuous improvement is anticipated in 2014/15 with the adoption of a cohesive graffiti and defacement policy.</p>	<p>Improved street & environmental cleanliness -Fly-posting</p>		1	2.0	1	0.3	AMBER	↑
<p>The final outturn for 13/14 is 2.0%, which is an improvement on last years outturn of 2.2%.</p> <p>Extra resources were allocated to reduce defacement via the Mayor's Accelerated Delivery Programme. The Programme started in June and significant improvement have been recorded in the last two tranche surveys.</p> <p>Continuous improvement is anticipated in 2014/15 with the adoption of a cohesive graffiti and defacement policy.</p>	<p>Prosperous Community</p>							
<p>Early Years Foundation Profile - achievement of a good level of development</p> <p>Measured in % Good performance: Higher</p>	<p>Early Years Foundation Profile - achievement of a good level of development</p>		n/a	45.9	n/a	45.9	New Measure	New
<p>This measure has recently been revised by the Government. The revised Early Years Foundation Stage Profile (EYFSP) is based on on-going observation and assessment in the three prime and four specific areas of learning, and the three learning characteristics:</p> <ul style="list-style-type: none"> • The prime areas of learning: communication and language; physical development; personal, social and emotional development. • The specific areas of learning: literacy; mathematics; understanding the world; expressive arts and design. • The learning characteristics: playing and exploring active learning; creating and thinking critically. <p>This measure records the percentage of the cohort who achieved 'a good level of development'.</p>								


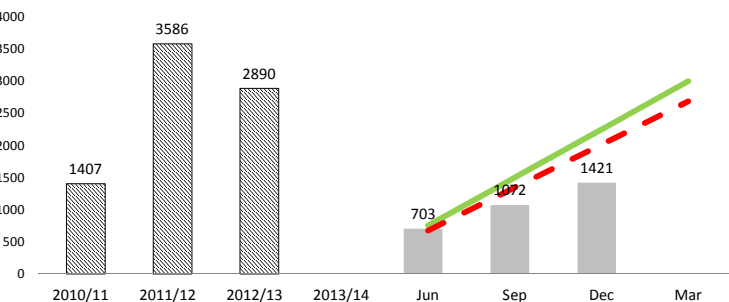

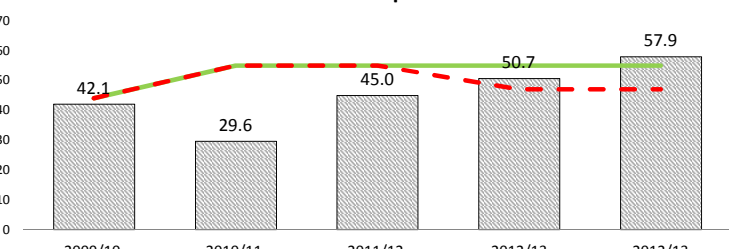
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<p>Key Stage 2 pupil attainment in Reading, Writing and Maths (KS2 RWM) (%)</p> <p>Measured in: % Good Performance: Higher</p>	<p>Key Stage 2 pupil attainment in Reading, Writing and Maths (%)</p>		n/a	78	n/a	78	New Measure	New
		<p>Data first provided in Q1 2013/14, relating to 2012/13 academic year. This year the DfES has published separate reading and writing scores and a new combined measure for reading, writing and mathematics (RWM). It does not intend to publish a combined English or English & Maths score, as previously. This new Level 4+ RWM score is not comparable to the previous Level 4+ EM score, as the new measure is calculated with the component levels only (i.e. each assessment area must be L4+ for the child to be counted as L4+ in RWM).</p>						
<p>Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths.</p> <p>Measured in % Good performance: Higher</p>	<p>Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths</p>		65	64.7	65	64.7	AMBER	↑
		<p>In the academic year 2012/13 (financial year 2013/14), the final outturn for this measure was first reported in the Q3 monitoring.</p> <p>The final outturn for 2012/13 is 64.7 which is well above our standard target (61.8) and is only 0.3 ppt below our stretch target (65). Our overall performance remains above the national average of 60.8% and has improved by 2.9% points compared to 2012.</p>						
<p>A Level Average Points Score per student in Tower Hamlets.</p> <p>Measured in % Good performance: Higher</p>	<p>Improving A Level attainment - A Level Average Points Score per student in Tower Hamlets</p>		700	627.6	700	627.6	RED	↔
		<p>In the academic year 2012/13 (financial year 2013/14), the final outturn for this measure was first reported in the Q2 monitoring.</p> <p>7 out of 11 providers exceeded the borough minimum target points per student, however our highest performing schools have relatively small numbers of students in their year 13 A level groups, compared to other schools in the borough. All of the smaller schools have improved their points per student scores for 2012 – 2013. Our larger sixth forms – Mulberry, Sir John Cass have achieved above target but dipped from last year. Tower Hamlets College has dipped significantly from the previous year, which is of significance to our overall APS score. Aggregation of the schools only provision APS is 681.2 – above the minimum target. Staff changes in 6th form management across Mulberry School, Sir John Cass School, Tower Hamlets College, and Cambridge Heath (comprised of Morpeth, Oaklands and Swanlea) may have played some role in their underperformance.</p>						

Description		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)																																		
<p>16 to 19 year olds who are not in education, employment or training (NEET) (%)</p> <p>Measured in: % Good Performance: Lower</p>	<p>16-18 Year olds who are not in education, employment or training (NEET)</p>  <table border="1"> <caption>NEET Data</caption> <thead> <tr><th>Year/Period</th><th>Value (%)</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>5.3</td></tr> <tr><td>2011/12</td><td>5</td></tr> <tr><td>2012/13</td><td>4.9</td></tr> <tr><td>2013/14</td><td>4.56</td></tr> <tr><td>Apr</td><td>5.4</td></tr> <tr><td>May</td><td>5.1</td></tr> <tr><td>Jun</td><td>5.0</td></tr> <tr><td>Jul</td><td>6.0</td></tr> <tr><td>Aug</td><td>7.1</td></tr> <tr><td>Sep</td><td>12.8</td></tr> <tr><td>Oct</td><td>6</td></tr> <tr><td>Nov</td><td>4.9</td></tr> <tr><td>Dec</td><td>4.9</td></tr> <tr><td>Jan</td><td>3.9</td></tr> <tr><td>Feb</td><td>4.5</td></tr> <tr><td>Mar</td><td>4.5</td></tr> </tbody> </table>	Year/Period	Value (%)	2010/11	5.3	2011/12	5	2012/13	4.9	2013/14	4.56	Apr	5.4	May	5.1	Jun	5.0	Jul	6.0	Aug	7.1	Sep	12.8	Oct	6	Nov	4.9	Dec	4.9	Jan	3.9	Feb	4.5	Mar	4.5	4.75	4.56	4.75	4.5	GREEN	↑
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<p>Overall employment rate - gap between the Borough and London average rate (working age) (%)</p> <p>Measured in: % Good Performance: Gap - Lower</p>	<p>Gap between the Borough and London average employment rate (working age)</p>  <table border="1"> <caption>Employment Rate Gap Data</caption> <thead> <tr><th>Year/Period</th><th>Value (%)</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>8.3</td></tr> <tr><td>2011/12</td><td>7.9</td></tr> <tr><td>2012/13</td><td>7.3</td></tr> <tr><td>2013/14</td><td>6.7</td></tr> <tr><td>Jun</td><td>7.6</td></tr> <tr><td>Sep</td><td>6.9</td></tr> <tr><td>Dec</td><td>5.9</td></tr> <tr><td>Mar</td><td>6.7</td></tr> </tbody> </table>	Year/Period	Value (%)	2010/11	8.3	2011/12	7.9	2012/13	7.3	2013/14	6.7	Jun	7.6	Sep	6.9	Dec	5.9	Mar	6.7	6.3	6.7	6.3	6.7	AMBER	↑																
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<p>The NEET figure is established by taking the average monthly figures from November, December & January. A change in the definition now means that NEET is looked at by young people's residency and includes year groups 12,13 & 14 and not just the 16-18 age group. This means that an average 2500 additional young people need to be tracked and monitored per year. The target has been achieved following a concerted effort by all partners in Tower Hamlets with clear strategic leadership and engagement from the NEET reduction strategic group, leaders in the local authority, schools, the college, community partners, work based learning providers and EBP. The partnership work will continue into 2014-15 delivery with clear co-ordination by the NEET reduction strategic group. There is a positive outlook to put effective solutions in place for obstacles identified during 2013-14.</p>		<p>The employment rate for Tower Hamlets is 63.4%, compared to the London Average of 70.1% - the gap between TH & London average rate is 6.7pp.</p>		<p>Tower Hamlets is 0.4pps below meeting the upper bandwidth target however statistics demonstrate good progress towards this. It is important to note that over the last year (Dec 2013 to Dec 2014), the change in the borough employment rate has been greater than that of the London rate, figures are 1.8pps and 1.2pps respectively. Furthermore, compared to neighbouring boroughs Hackney (62.8%), and Newham (62.6%), Tower Hamlets (63.4%) has a higher rate, all three boroughs experienced a reduction in the rate over the last quarter but this was highest in Newham (0.7pps).</p>		<p>Tower Hamlets employment rate experienced a 0.5pps decline from the previous quarter update – although this represents a modest decline, the overall trend over the last year has been positive (March 2013 +0.3pps, June 2013 +0.6pps, Sept 2013 +1.4pps). Further analysis shows that the two age cohorts that have contributed to the decline of the employment rate in the last quarter are 16 to 24 year olds, and the 50 to 64 year olds.</p>																																			

Description		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)
<p>JSA Claimant Rate (gap between the Borough and London average rate (working age) (%)</p> <p>Measured in: % Good Performance: Gap - Lower</p>	<p>Gap between the Borough and London average Job Seekers Allowance (JSA) claimant rate</p> 	0.6	0.9	0.6	0.9	AMBER	↑
<p>Proportion of children in poverty</p> <p>Measured in: % Good Performance: Lower</p>	<p>Proportion of children in poverty</p> 	45.6	46.1	45.6	46.1	AMBER	↑
<p>The JSA claimant rate in Tower Hamlets is 3.8%, the London Average is 2.9%. Therefore the gap between TH & the London Average is 0.9pp. The borough is 0.3pps below achieving the upper bandwidth target. 22.2% of JSA claimants in borough are young people ages 18 to 24 years, this cohort contributes considerably to the overall rate. Neighbouring boroughs Newham and Hackney as well as London in general have lower proportions of young claimants, 21.8%, 15.5% and 19.3% respectively. Despite this, over the last year (March 2013 to March 2014), Tower Hamlets has performed well against neighbouring boroughs Newham and Hackney and regionally. The rate of change over this period for Tower Hamlets is a 1.6pps reduction, compared 1.5pps for Newham, 1.3pps for Hackney and 1.0pps regionally. The economic recession of 2008 caused long-term structural problems in the labour market. Evidence suggests this has caused a deficit in labour market demand (increasing competition, and fewer vacancies which are taken up more quickly) which will take longer to recover. This has a worsened effect on areas with high youth unemployment and for people with limited education and skills. Job creation, skills matching, and the availability of suitable opportunities will continue to be key to local labour markets to ensure positive impact on both the Employment rate and JSA rate.</p>		<p>This indicator measures the proportion of dependent children living in families in receipt of out-of-work (means tested) benefits or those in receipt of tax credits where their reported income is less than 60 per cent of the national median income. The HMRC data for 2011 (latest available data) shows that 46.1% of all children in Tower Hamlets live in poverty. This continues to be the highest child poverty rate in England (and the UK). It falls within the agreed corporate target range.</p> <p>The child poverty rate in Tower Hamlets has fallen considerably since 2007 from 64% to 46.1% - a fall of 17.9 percentage points. The drop in rate reflects a significant fall in the number of children in relative poverty against a steadily growing child population. London also saw a fall over the same period but it was far less pronounced (a drop from 33% to 26.7% - a fall of 6.3 percentage points). Nationally rates have shown little change – falling only by 1.9 percentage points since 2007.</p>					

Description	Legend		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)	
	— Stretch Target	- - Standard Target							
Safe and Cohesive Community									
Rate of personal robbery crimes 1,000 population Measured in: Number (No. of personal robbery incidents/total population x 1,000) Good Performance: Lower	Number of personal robbery incidents (per 1,000 population) 			4.78	4.47	4.78	4.47	GREEN	↑
Target exceeded.									
Rate of residential burglary crimes per 1,000 households Measured in: Number (No. of residential burglary incidents/total population x 1,000) Good Performance: Lower	Number of residential burglary incidents (per 1,000 households) 			12.35	13.77	12.35	13.77	RED	↓
The target for residential burglary has been missed and the final outturn is a slight deterioration on last year's outturn. Commentary from the Police has not been provided due to resourcing issues.									
Rate of motor vehicle crimes per 1,000 population Measured in: Number (No. of motor vehicle crimes/total population x 1,000) Good Performance: Lower	Number of motor vehicle incidents (per 1,000 population) 			9.35	10.85	9.35	10.85	RED	↔
The target for motor vehicle incidents has been missed. Commentary from the Police has not been provided due to resourcing issues.									


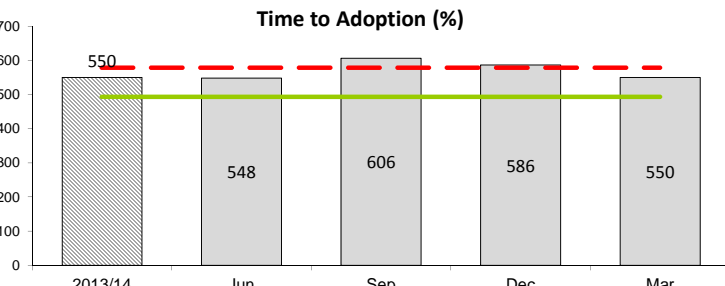
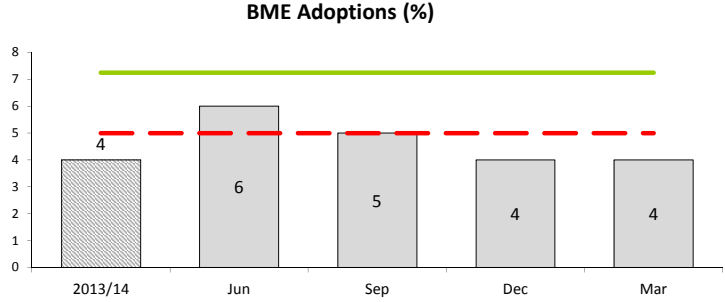
Description		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)																
<p>Computer Aided Despatch (CAD) calls for ASB</p> <p>Measured in: Number (No. of CAD calls/total population x 1,000) Good Performance: Lower</p>	<p>Rate of CAD calls for ASB (per 1,000 population)</p>  <table border="1"> <caption>Rate of CAD calls for ASB (per 1,000 population)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2011/12</td> <td>93.59</td> </tr> <tr> <td>2012/13</td> <td>75.01</td> </tr> <tr> <td>2013/14</td> <td>76.85</td> </tr> <tr> <td>Jun</td> <td>19.51</td> </tr> <tr> <td>Sep</td> <td>47.83</td> </tr> <tr> <td>Dec</td> <td>61.68</td> </tr> <tr> <td>Mar</td> <td>76.85</td> </tr> </tbody> </table>	Year	Value	2011/12	93.59	2012/13	75.01	2013/14	76.85	Jun	19.51	Sep	47.83	Dec	61.68	Mar	76.85	67.51	76.85	67.51	76.85	RED	↓
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<p>Healthy and Supportive Community</p>																							
<p>All-age all-cause mortality rate - Male</p> <p>Measured in: Standardised mortality rate per 100,000 population, from all causes at all ages (three year rolling average) Good Performance: Lower</p>	<p>All-age, all-cause mortality - male</p>  <table border="1"> <caption>All-age, all-cause mortality - male</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>846.3</td> </tr> <tr> <td>2010/11</td> <td>780.8</td> </tr> <tr> <td>2011/12</td> <td>714.7</td> </tr> <tr> <td>2012/13</td> <td>757.7</td> </tr> <tr> <td>2013/14</td> <td>748.8</td> </tr> </tbody> </table>	Year	Value	2009/10	846.3	2010/11	780.8	2011/12	714.7	2012/13	757.7	2013/14	748.8	634	748.80	634	748.8	RED	↑				
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<p>All-age all-cause mortality rate - Female</p> <p>Measured in: Standardised mortality rate per 100,000 population, from all causes at all ages (three year rolling average) Good Performance: Lower</p>	<p>All-age, all-cause mortality - female</p>  <table border="1"> <caption>All-age, all-cause mortality - female</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>565</td> </tr> <tr> <td>2010/11</td> <td>507.5</td> </tr> <tr> <td>2011/12</td> <td>500</td> </tr> <tr> <td>2012/13</td> <td>469.5</td> </tr> <tr> <td>2013/14</td> <td>508.9</td> </tr> </tbody> </table>	Year	Value	2009/10	565	2010/11	507.5	2011/12	500	2012/13	469.5	2013/14	508.9	451	508.90	451	508.9	RED	↓				
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<p>Smoking Quitters</p> <p>Measured in: a straight count of the number of four-week smoking quitters who have attended NHS Stop Smoking Services . Good Performance: Higher</p>	<p>Stopping Smoking</p> 	3000	[end-June]	3000	1421	RED	↓
<p>Percentage of children in Reception with height and weight recorded who are obese.</p> <p>Measured in: % Good Performance: Lower</p>	<p>Percentage of children in reception with height and weight recorded who are obese</p> 	12.7	12.7	12.7	12.7	GREEN	↔
<p>Under 18 conception rate.</p> <p>Measured in: % reduction from 1998 baseline Good Performance: Higher</p>	<p>Under 18 Conception Rate</p> 	55	57.9	55	57.9	GREEN	↑

349 people achieved the four week quit in quarter 3, bringing the total for 2013/14 so far to 1,421. Data is provided a quarter in arrears. The final outturn will be available around June 2014.

Target achieved

The conception rate for 2012 was 24.3 per 1,000 population. The 2008 base rate is 57.8 under 18 conceptions. The reduction from the base rate is therefore 57.9%. The target has been exceeded and has improved since last year.

Description		Annual Stretched Target (2013/14)	Annual Actual (2013/14)	Q4 Stretched Target (Jan-Mar 2014)	Q4 actual (Jan-Mar 2014)	Variance (performance against annual stretch target)	Direction of Travel (comparing 12/13 and 13/14 actual)
<p>Average time between a child entering care and moving in with adoptive family (Time to adoption)</p> <p>Measured in: Days Good Performance: Lower</p>		493	550	493	550	AMBER	New
<p>This measure, as published in the Adoption Scorecard, is a three year average. The average number of days has reduced to 550 for the April 2011 – Mar 2014 period, still higher than the aspirational target set for this strategic measure but meeting the minimum standard set and an improvement on the last quarter at 586 days.</p>							
<p>Percentage of ethnic minority background children adopted (BME adoptions)</p> <p>Measured in: % Good Performance: Higher</p>		7.25	4	7.25	4	RED	New
		<p>4% of BME children leaving care were adopted in the 2011/14 three year period. This is below the minimum target set for this strategic measure, and in line with the final performance for 2010/13 period. For comparison: overall, 7% of children leaving care were adopted in the same period. There are a number of stages within the process that leads to a child leaving care through adoption and whilst the number of BME children in that process has increased, they have yet to actually be adopted.</p>					